



Who to contact?



Contact Person: Kallie Kline

- If you have questions regarding registering for an exam or need to set up a log in password to receive the PACA member rate
- If you need special accommodations to complete your exam
- If you need to cancel or transfer to another exam date
- If you need to purchase an additional copy of the book or study materials
- If you need to make a substitution for the exam attendee
- If you need to schedule a retest
- If you need information on additional exams offered by the Association

Contact Person: Ken Crank, Instructor

- If you have specific questions regarding exam content
- If you are having issues finding the exam site the day of your exam



Contact: Certification Department

- If you need to replace a lost or damaged certification certificate or card
- To verify if you are certified
- Request your certification number
- Ascertain your certification expiration date
- To learn the specific areas of the exam that you may have failed



Contact Person: Kallie Kline
PACA's Director of Member Services
Preferred: kallie@pacaweb.org
Office/Voicemail: 717-234-2603

Contact Person: Ken Crank
PACA's Director of Concrete Promotion & Certifications
ken@pacaweb.org
Cell: 717-468-0259

Who is PACA?

The Pennsylvania Aggregates & Concrete Association, based in Harrisburg, PA, is the leading voice for the crushed stone, ready mixed concrete, sand and gravel, and cement industries' community. PACA safeguards these industries from common threats, expands market opportunities, trains a productive workforce, educates and communicates the value of construction materials to the Commonwealth, and serves as the gathering for industry stakeholders.